

please complete all fields and return this prepaid card

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- For privacy, you can fold the card in half and sellotape or you can place the card in an envelope and use the free post address
- Alternatively visit homecare.co.uk, find the home care or nursing agency and complete the online recommendation form
- Recommendations can only be completed by clients or relatives/friends of clients (ie not staff or suppliers to the agency)
- For assistance, please call 01488 684321 or email info@homecare.co.uk

Agency Name: Owen Care and Support Agency Town: Huddersfield.

Your Connection to the Home Care/Nursing Agency (eg client, son of client): Daughter in law of Client

Reasons for Recommendation (you **MUST** complete this field, please include as much info as possible): I cannot speak too highly of the excellent care provided for my father in law who died in March aged 103. Lynda Owen and her staff treated him with great kindness and professionalism. They brought care and confidence and friendship to an old and frail man who had a very strong character. The family felt that he was in very good hands. They went over and above the call of duty eg receiving phone calls from him in the middle of the night when he was confused with the time of day. We shall always be grateful for the service Lynda provided.

Please tick a box for each of the following options:

QUALITY OF CARE

Satisfactory Good Excellent Outstanding

STAFF

Satisfactory Good Excellent Outstanding

MANAGEMENT

Satisfactory Good Excellent Outstanding

VALUE FOR MONEY

Satisfactory Good Excellent Outstanding

I certify that this recommendation is my genuine opinion of this agency and in submitting it I agree to the terms and conditions on www.homecare.co.uk/terms.

Signature: [Signature] First Name: MARCIET Surname: WADSWORTH Do not publish Surname (tick)

Telephone: [Number] Email: [Email] **MUST** provide either Telephone or Email, they will not be published or passed on!